

# PEYCIBEAU – TERMS & CONDITIONS

2011/2012

## **BOOKING, DEPOSIT & PAYMENT**

**1.** A deposit of 50% of the total rental cost will be payable initially at the time of the booking, with the balance payable two months prior to arrival date. If these payment dates are not adhered to, then the booking deposit may be forfeited without prejudice to our legal right to claim the balance of the rental. Receipt of all or part of the money due does not constitute acceptance of a booking. After receipt of the deposit and upon signed acceptance of the Peycibeau Terms & Conditions, a booking confirmation / receipt will be issued as acceptance of your reservation. We reserve the right to refuse any booking.

**2.** If the booking is made within 60 days of the arrival date, the total rental cost is due at the time of the booking.

**3.** Deposits and Payments can be made in Pounds Sterling or Euros, by bank transfer or by cheque. Payments can also be made by Paypal. We do not accept credit cards. All bank and Paypal charges incurred must be paid for by the guest.

**4.** The details of the property, by way of descriptions and photographs, are as accurate as possible and have not been enhanced in any way. If guests have any further enquiries about the details of the accommodation, these will also be answered truthfully. However should you arrive at the property and for some personal reason, dislike or disapproval, you decide not to stay, then the whole of the payment will be forfeited, owing to the fact that this time could have otherwise been renting out successfully. If guests have any complaints about the quality of the property, these should be voiced as soon as possible after arrival so that they can be rectified immediately.

## **SECURITY DEPOSIT**

**5.** The following security deposits for any damage or breakages will be required, in the form of cash, on arrival. These will be repaid (in cash) upon departure, less any amount to cover costs for damage or breakages.

Cottage: 150.00€

Main House: 500.00€

Grande-Maison: 650.00€

**6.** An additional security deposit of 500€ will be required from guests renting the Grande-maison or Main house, should they wish to have the use of the snooker table. The snooker table is only to be used by responsible adults and fully supervised adolescents.

## **INSURANCE**

**7.** Guests renting the Grande-Maison or the Main House are advised to take out additional insurance to cover cancellation and any serious accidental damage to the property that might occur during their stay, although a supplement to the owner's policy is also in place for accidental damage only.

## **CANCELLATION**

**8.** Cancellations must be made in writing:

- Up to 180 days before rental commencement - total deposit refunded.
- Between 60 and 180 days - 50% of deposit refunded.
- Between 1 - 60 days - No refund of deposit or balance of rental

**9.** In the event of any unforeseen circumstances beyond our control, we do reserve the right to cancel your booking at any time up to the rental commencement date, with a full refund of any money paid. Our liability will be limited to those relating specifically to the renting of this accommodation only and we accept no liability whatsoever for any additional costs / losses incurred.

## **ELECTRICITY & GAS**

**10.** The cost of electricity and gas is included in the rental price, but we would ask guests to be considerate in its usage for the sake of the environment.

## **HEATING**

**11.** During the off-peak, colder rental periods if and when heating is necessary, there will be a 50€ supplement per week added to the rental price.

## **ARRIVAL**

**12.** The property will be available to guests from 16.00hr on the day of arrival.

**13.** We would ask you to contact us a few days prior to arrival to advise us of your estimated time of arrival at the property.

**14.** A mobile phone number (in use during your time of travel) is also essential, in case of the necessity to contact guests in an emergency.

**DEPARTURE**

**15.** The property must be vacated by 10:00am on the day of departure and left in a reasonably clean and tidy state.

**16.** Any furniture items which have been moved during your stay must be returned to their original places before leaving.

**NUMBER IN PARTY**

**17.** The maximum number of persons catered for in the Grande-Maison and Cottage combined, including sofa-beds and cot, is 20.

**18.** The maximum number of persons catered for in the Main House, including sofa-beds & cot, is 15

**19.** The maximum number of persons catered for in the Cottage, including sofa-bed and cot, is 6.

THESE NUMBERS MUST NOT BE EXCEEDED

**CHILDREN**

**20.** Young children are welcome, but we reserve the right to increase the breakages/damage deposit marginally.

**21.** Children are the total responsibility of their parents or guardians.

**LIABILITY**

**22.** Please take full care and responsibility for yourselves and your party. We cannot accept any liability whatsoever for any injury, loss or damage, howsoever arising, to you or any member of your party. We strongly recommend that you obtain holiday insurance against accidents, theft and personal injury.

**23.** Please ensure that the property is fully locked when you are absent from it. We cannot accept responsibility for any damage, loss or consequential loss due to theft.

**SWIMMING POOL**

**24.** The swimming pool has an alarm installed as required by law, but please take immense care in and around the swimming pool. Children are the total responsibility of their parents or guardians.

**25.** NO GLASS must be taken around the immediate pool area.

**26.** If any improper behavior is used around the pool, which in our opinion could cause injury to oneself or be a danger to others, then we reserve the right to prohibit that person or party from further using the pool.

**27.** The pool cannot be used when pool cleaning is in process, as this could pose a serious danger.

**BEDDING**

**28.** All bedding is provided.

**29.** All towels are provided, including towels specifically for swimming pool use.

**30.** For guests staying for more than one week, a weekly mid-stay clean and full change of bed linen and towels will be provided and this is included in the rental cost.

**MISCELLANEOUS**

**31.** Dogs or pets of any kind are not allowed.

**32.** Smoking is not allowed inside the property. Please ensure that cigarette ends are disposed of properly outside the property, and not left in the garden

**33.** The BBQs and bread oven must be cleaned thoroughly after each use.

**Please sign below as proof that you have read and agree with the above Terms & Conditions, and we look forward to welcoming you at Peycibeau for your holiday.**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Name (please print)

\_\_\_\_\_  
Date

Please sign & return ASAP by post or e-mail. Thank you.